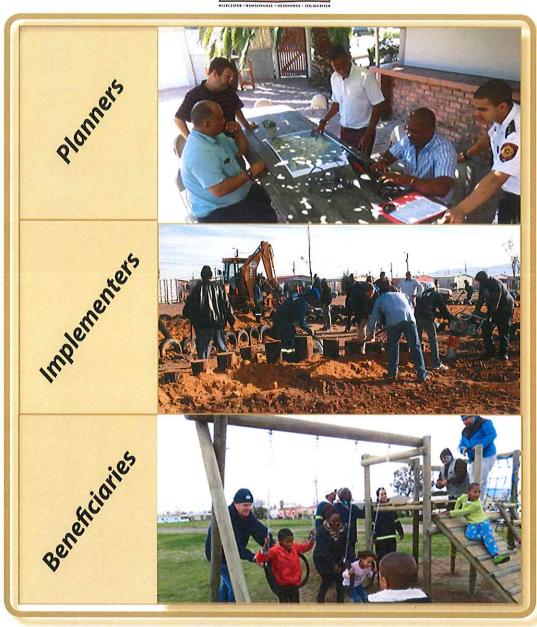
Service Delivery and Budget Implementation Plan

1April 2016- 30 June 2016 4th Quarterly Report





RECOMMENDATION

- $\boldsymbol{4}^{th}$ quarter Top-layer SDBIP is recommended to the executive Mayor that:
- a) The Quarterly Performance Report for the period 1 April 2016 –30 June 2016 be noted;
- b) That Council takes note of the 4th Quarter Performance Report.

Yours faithfully

6. Muller

IDP/PMS Manager

D. Mc Thomas

Acting Municipal Manager

. Steyn

Executive Mayor

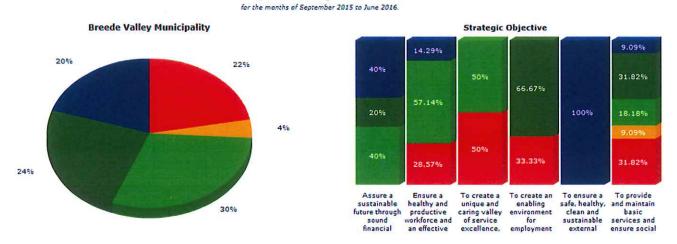
QUARTER Four (1 April 2016 - 30 June 2016) PERFORMANCE ASSESSMENT AGAINST THE PERFORMANCE INDICATORS SET IN THE APPROVED TOP-LAYER SDBIP FOR 2015/2016

According to Section 52(d) of the MFMA, the Mayor must, within 30 days of the end of each quarter, submit a report to the Council on the implementation of the budget and the financial state of affairs of the Municipality.

Effective in-year reporting provides municipal management with an opportunity to analyse performance and address shortcomings and improve internal controls and service delivery.

OVERALL ACTUAL PERFORMANCE OF INDICATORS FOR THE 4TH QUARTER 1 APRIL 2016 – 30 JUNE 2016

Top Layer SDBIP Report Report drawn on 02 August 2016 at 10:47



				Strategic	Objective		
	Breede Valley Municipality	Assure a sustainable future through sound financial management, continuous revenue growth corporate governance and risk management practices	Ensure a healthy and productive workforce and an effective and efficient work environment	To create a unique and caring valley of service excellence, opportunity and growth	To create an enabling environment for employment and poverty and poverty eradication through proactive economic development and tourism	To ensure a safe, healthy, clean and sustainable external environment for all Breede Valley's people	To provide and maintain basic services and ensure social upliftment of the Breede Valley community
KPI Not Met	11 (22%)		2 (28.6%)	1 (50%)	1 (33.3%)	3	7 (31.8%)
KPI Almost Met	2 (4%)			-			2 (9.1%)
KPI Met	15 (30%)	6 (40%)	4 (57.1%)	1 (50%)			4 (18.2%)
KPI Well Met	12 (24%)	3 (20%)		-	2 (66.7%)	-	7 (31.8%)
KPI Extremely Well Met	10 (20%)	6 (40%)	1 (14.3%)		18	1 (100%)	2 (9.1%)
Total:	50	15	7	2	3	1	22

Category	Colour	Explanation
KPIs not met		0% >= Actual/Target < 75%
KPIs almost met	Carle Ante	75% >= Actual/Target < 100%
KPIs met		Actual/Target = 100%
KPIs well met		100% > Actual/Target < 150%
KPIs extremely well met		Actual/Target >= 150%

Actual performance per strategic objective of indicators for the 4^{th} quarter ending 30 June 2016

Detailed below is the unaudited Top-layer SDBIP for the 4th quarter 1 April 2016 – 30 June 2016 which measures the municipality's overall performance per strategic objective. In addition, the tables include the corrective measures indicated for targets not achieved. A total of 50 KPIs out of a total of 50 KPIs were measured, with targets due at 30 June 2015. A total of 37 KPIs (74%) were achieved for the period 1 April 2016 – 30 June 2016 (4th quarter). Of these, 15 (30 %) KPIs were met by the municipality, 12 (24%) KPI's well met, 10 (20 %) KPI's extremely well met, 2 (4 %) KPI was almost met and 11 (22%) KPI's not met.

Breede Valley Municipality SDBIP 2015/2016: Top Layer SDBIP Report

Municipal Manager

	and the second of the second o													1	
Ref	КРІ	Unit of Measurement	10	Sep-15		Dec-15		₹	Mar-16			Jun-16		Overall for Sep	Overall Performance for Sep 2015 to Jun 2016
			Target Actual		R Targe	Target Actual	R	Target Actual	Actual	R	Target Actual	Actual	R	Target	Actual
TL25	Compile a Risk Based Audit Plan for 2016/17 RBAP submitted to the Audit Committee by	RBAP submitted to the Audit Committee by	0	0 1	N/A	0 0	N/A	0	0	N/A	1-7	ы	G	1	1-2
	and submit to the Audit Committee by 30	30 June 2016													
	June 2016						US.								
TL26	Compile a strategic risk register and submit	Strategic risk register submitted to Council	0	0	N/A	0	O N/A	0	0	N/A	ц	Н	G	1	Ы
	to Council by 30 May 2016	by 30 May 2016													
TL27	Compile a project priority list per RSEP ward	Compile a project priority list per RSEP ward RSEP project priority list submitted to Council	0	0	N/A	<u>ط</u> ط	മ	0	0	A/N 0	0	0	NA	Д	Н
	for the Regional Socio Economic Project and by 31 December 2015	by 31 December 2015													
	submit to Council by 31 December 2015														

KPI Not Yet Measured	Summary of Results: Municipal M
0	anager

Total KPIs	KPI Extremely Well Met	KPI Well Met	KPI Met	KPI Almost Met	KPI Not Met	KPI Not Yet Measured
ω	0	0	ω	0	0	0

Financial Services

	Ref
	KPI
	Unit of Measurement
Target Actua	Sep-15
I R Target Actual R Target Actual R Target Actual R Target Actual R	De
ctual R	Dec-15
Target	
Actual	Mar-16
R Target	
Actual	Jun-16
RT	- C
arget Actual	Overall Performance for Sep 2015 to Jun 2016

Ī	TL2	TL3	TL4	TL5	TL6	TL7	TL8	TL9
Number of formal residential properties that receive piped water (credit and prepaid water) that is connected to the municipal water infrastructure network as at 30 June 2016	Number of residential properties which are billed for electricity or have pre paid meters (excluding Eskom Electricity supplied properties) as at 30 June 2016	Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) as at 30 June 2016	Number of formal residential properties for which refuse is removed once per week as at billed for refuse removal as at 30 June 2016	Provide free basic water to indigent households earning less than R4000	Provide free basic electricity to indigent households earning less than R4000	Provide free basic sanitation to indigent households earning less than R4000	Provide free basic refuse removal to indigent households earning less than R4000	The percentage of the municipal capital budget actually spent on capital projects as at 30 June 2016 (Actual amount spent on capital projects/Total amount budgeted for capital projects)X100
Number of residential properties which are billed for water or have pre paid meters as at 30 June 2016	Number of residential properties which are billed for electricity or have pre paid meters (excluding Eskom Electricity supplied properties) as at 30 June 2016	Number of residential properties which are billed for sewerage as at 30 June 2016	Number of residential properties which are billed for refuse removal as at 30 June 2016	Number of households receiving free basic water as at 30 June 2016	Number of households receiving free basic electricity as at 30 June 2016	Number of households receiving free basic sanitation as at 30 June 2016	Number of households receiving free basic refuse removal as at 30 June 2016	(Actual amount spent on capital projects/Total amount budgeted for capital projects)X100 as at 30 June 2016
c	0	o	0	0	0	0	0	0%
c	0	0	0	0	0	0	0	
Z Z	N/A	Z/A	N/A	N/A	N/A	N/A	N/A	9% N/A
c	0	0	0	0	0	0	0	0%
Z P	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0% N/A
								0%
C	0	0	0	0	0	0	0	
	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0% N/A
19,000	22,702	16,945	17,148	7,000	7,000	000,7	000,7	%56
10,001	23,038	18,050	18,258	6,996	6,996	6,996	6,996	96.68%
9	62	0 62	8 G2	<u>в</u>	6 B	6 B	<u>в</u>	% G2
13,000	22,702	16,945	17,148	7,000	7,000	7,000	7,000	95%
13,034	23,038	18,050	18,258	6,996	6,996	6,996	966′9	96.68%
Ş	92	9	92	B	6 B	B	B	62

		TL16	TL15	TL14
Limit unaccounted for water to less than 21% by 30 June 2016 {(Number of Kiloliters Water available from reservoirs - Number of Kiloliters Water Sold) / Number of Kiloliters Water Purchased or Purified × 100}	Limit unaccounted for electricity to less than 10% by 30 June 2016 {(Number of Electricity Units Purchased -Number of Electricity Units Sold) / Number of Electricity Units Purchased) × 100}	Financial viability measured in terms of the available cash to cover fixed operating expenditure ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	Financial viability measured in terms of the outstanding service debtors (Total outstanding service debtors/ revenue received for services)	Financial viability measured in terms of the municipality's ability to meet it's service debt obligations (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Overdraft + Short Term Lease + Long Term Operating Revenue - Operating Conditional Grant Operating Revenue - Operating Conditional Grant
% unaccounted for water by 30 June 2016 {(Number of Kiloliters Water available from reservoirs - Number of Kiloliters Water Sold) / Number of Kiloliters Water Purchased or Purified × 100}	% unaccounted for electricity by 30 June 2016 {(Number of Electricity Units Purchased -Number of Electricity Units Sold) / Number of Electricity Units Purchased) × 100}	Ratio achieved((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	Percentage achieved (Total outstanding service debtors/ revenue received for services)	Percentage achieved (Snort Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant
0%	0%	0	0%	0%
0% 2/	5.77% R	0	0% N	U% N/A
				3
0%	0%	0	0%	o Co
				3
% 0% N/A	6 0% N/A	0	0%	2% N/A
21%	10%	۵۵ ح	15%	,
15.66%	5.77%	1.9	11.6	00.74%
Б	В	62	Б	
21% 15.66%	10% 5.77%	<u>, </u>	11.60%	770
	an 21% % unaccounted for water by 30 June 2016 0% 0% N/A 0% 0% N/A 0% 0% N/A 21% 15.66% B 21% s Water {{Number of Kiloliters Water available from reservoirs - Number of Kiloliters Water Sold) / Number of Kiloliters Water Purchased or Purified × 100}	ss than % unaccounted for electricity by 30 June 0% 5.77% R 0% 0% N/A 0% 0% N/A 10% 5.77% B 10% 5.77% vunits -Number of Electricity Units Sold) / Number of Electricity Units Sold) / Number of Electricity Units Sold) / Number of Electricity Units Purchased or Purified × 100}	the Ratio achieved((Cash and Cash Equivalents - 0 0 N/A 0 0 N/A 1.8 1.9 62 1.8 1.9 Unspent Conditional Grants - Overdraft) + (ts - Short Term Investment) / Nonthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision of Grant Debts, Impairment and Loss on Disposal of Assets)) than % unaccounted for electricity by 30 June Units Purchased Units - Number of Electricity Units Sold) / Number of Electricity Units Purchased Units - Number of Kiloliters Water available from reservoirs - Number of Kiloliters Water Purchased or Purfied × 100} Table 9.	the Percentage achieved (Total outstanding 0% 0% N/A 0% 0% N/A 0% 0% N/A 15% 11.60% B 15% 11.60% services) service debtors/ revenue received for services) the Ratio achieved (Cash and Cash Equivalents - 0 0 N/A 0 0 0 N/A 1.8 1.9 G2 1.9 G2 1.8 1.9 G2 1.9 G2 1.8 1.9 G2 1.9 G

TL20		TL21		TL22	TL24
Achieve a payment percentage of above 95% {(Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts	Written Off)/Billed Revenue x 100}	Review the MGRO Clean Audit Plan and	submit to the Municipal Manager by 31 March 2016	Compile and submit a revenue enhancement strategy to the Municipal Manager for consideration by 30 June 2016	Achieve a clean audit for the 2014/15 financial year by 31 December 2015
Achieve a payment percentage of above 95% Payment percentage {{Gross Debtors Closing Balance + Billed Revenue - Gross Pebtors Opening Balance + Bad Debts Debtors Opening Balance + Bad Debts Written Off /Billed	Revenue x 100}	MGRO Clean Audit Plan submitted to the	Municipal Manager by 31 March 2016.	Compile and submit a revenue enhancement Revenue enhancement strategy submitted to strategy to the Municipal Manager by 30 June 2016 consideration by 30 June 2016	Clean audit achieved for the 2014/15 financial year by 31 December 2015
95% 86.31%		0		0	0
86.31% 0		O N/A		0 N/A	0 N/A
95%		0		0	Д
95% 90.98% 0		O N/A		0 N/A	1 ¹
95%		ч		0	0
95% 92.83% 0		1 G		0 N/A	0 2/
		-			
95% 95.07% G 2		0		1	0
62 62		O N/A		<u> </u>	O N/A
95%	**	н		4	Д
95% 95.07% G2		Н		н	ъ
62		G		ഗ	ര

Summary	
ry of Results: I	
inancial Se	
Services	

summary of Results: Financial Services	ices
KPI Not Yet Measured	0
KPI Not Met	0
KPI Almost Met	0
KPI Met	4
KPI Well Met	7
KPI Extremely Well Met	8
Total KPIs	19

Strategic Support Services

													Overall	Overall Performance
Ref	KPI	Unit of Measurement	(0	Sep-15		Dec-15		_	Mar-16		Jun-16		for Sep	for Sep 2015 to Jun 2016
			Target	Δctrial	B Targe	A Ctina	D D	Target	Target Actual B Target Actual B Target Actual B Target Actual	Targo	* A C+112	D	Targot	Actual
TI 10	The number of ETE's created through the	Number of ETE's created through the EDW/D	0	0	N/A	O	O N/A	0	0	11	116 148 71 62	71 63	116	116 148 71 62
		The state of the s									-			
	EPWP programme by 30 June 2016	programme by 30 June 2016												
TL11	The number of job opportunities created	Number of job opportunities created	0	0	/A	0	O N/A	0	0	/A 80	800 1,197 G2	97 G2		800 1,197 G2
	through the municipality's CWP programme	through the municipality's CWP programme through the municipality's CWP programme									1			
	by 30 June 2016	by 30 June 2016												

TL34	TL33	TL32	TL31	TL30	TL28	TL13	TL12
100% implementation of 2016 {(Number of posts of Total number of posts ide evaluated ito TASK)x100)	Finalise the disposal and aw development of Uitvlught In Developer by 30 June 2016	plemer anagen	velop a nefits a 16	Submit quarterly repor number of beneficiarie low cost housing, exclu housing developments	Limit vacano by 30 June 2 vacant divid posts)x100)	e perce rsonne plemer ne 2016 ining/t	mber of get growing of relationships of relationships of relationships of the control of the con
olemen umber ober of d ito TA	ne disp nent of or by 30	nt an e nent Sy	a policy and sub	uarterli of bene nousing	ancy ra e 2016 vided b	entage el budg nting it 6 [(Actı	of peop oups er manage lity's al
tation of post posts SK)x10	osal an Uitvlug June 2	lectron stem b	on the	y repor ficiarie g, exclu ments	te to 1. [(Num)y budg	of the et actures work; and amounts and amounts and amounts and amounts and amounts are also and a second and	ole fron nploye ement oprove
100% implementation of TASK by 30 June 2016 {(Number of posts evaluated ito TAS Total number of posts identified to be evaluated ito TASK)x100)	Finalise the disposal and award for the development of Uitvlught Industrial Pa Developer by 30 June 2016	Implement an electronic Contract Management System by 30 June 2016	Develop a policy on the Council Alderman benefits and submit to Council by 30 June 2016	Submit quarterly reports to Council on the number of beneficiaries on the transfer of low cost housing, excluding new low cost housing developments	Limit vacancy rate to 15% of budgeted post by 30 June 2016 [(Number of funded posts vacant divided by budgeted funded posts)x100)	The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan June 2016 [(Actual amount spent on training/total personnel budget)x100]	Number of people from employment equity target groups employed in the three highes levels of management in compliance with a municipality's approved employment equity plan
(by 30 ated its ed to b	d for th	ract ne 201	il Alde I by 30	ouncil c e trans ew low	udgete funded inded	pality's nt on cills pla ent on et)x100	oyment three oliance oymen
100% implementation of TASK by 30 June 2016 {(Number of posts evaluated ito TASK/Total number of posts identified to be evaluated ito TASK)x100)	Finalise the disposal and award for the development of Uitvlught Industrial Park to a Developer by 30 June 2016	6	man June	on the fer of cost	Limit vacancy rate to 15% of budgeted posts by 30 June 2016 [(Number of funded posts vacant divided by budgeted funded posts)x100)	The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan by 30 June 2016 [(Actual amount spent on training/total personnel budget)x100]	Number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan
% of T	Dispo	Electro	Policy submi	Numb	[(Num	[(Actu perso	Numb highes
% of TASK implemented	Disposal and award finalise by 30 June 2016	Electronic Contract Management System implemented by 30 June 2016	Policy on Council Alderman benefits and submitted to Council by 30 June 2016	Number of reports submitted to Council	[(Number of funded posts vacant divided by budgeted funded posts)x100)	[(Actual amount spent on training/total personnel budget)x100]	Number of people employed in the three highest levels of management
plemer	award	ntract I	Counc	ports	funded ided po	unt spe dget)x:	eople e s of ma
nted	finalise	Manage	derman II by 30	ubmitt	posts v ssts)x1(nt on t 100]	mploye nagem
	by 30.	ement:	benefi June 2	ed to C	/acant)0)	raining	ent th
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)16				by		
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0%	0	0	0	-	%	0%	0
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Summary of Results: Strategic Support Services

NET EXTERNET ANGILIAIGE	VDI Extromoly Moll Mot	KPI Well Met	KPI Met	KPI Almost Met	KPI Not Met	KPI Not Yet Measured	
H	_	2	4	0	ω	0	

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- 23	
2	•
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Ü	5
Ü	1

TL56	TL54	TL51	TL50	TL49	TL48	TL47	TL45	TL44	TL43		Ref
ed capital budget spent n of the fire station in De 2016 {(Actual expenditure l approved capital budget)	Complete and submit a report on GAP Housing Implementation Plan to council by 31 December 2015	Manage the Transhex Human Settlement Project Planning phase by monthly project meetings (except December and January)	Complete top structures for the housing project in Avian Park by 30 June 2016	Complete top structures for the housing project in New Mandela Square by 30 June 2016	Complete top structures for the housing project in Old Mandela Square by 30 June J	Complete serviced sites for the housing project in De Doorns Sunnyside Orchards by J 30 June 2016	750 screenings conducted at the Shadow Centre by 30 June 2016	Develop a by-law on informal trading and submit to council by 30 June 2016	Complete the final phase of the Avian Park Library by 30 June 2016		Ref KPI
% capital budget spent by 30 June 2016 {(Actual expenditure divided by the total approved capital budget) x 100}	Report on GAP Housing Implementation Plan submitted to Council by 31 December 2015	Number of meetings	Number of top structures completed by 30 June 2016	Number of top structures completed by 30 June 2016	Number of top structures completed by 30 June 2016	Number of serviced sites completed by 30 June 2016	Number of screenings conducted by 30 June 2016	By-law developed and submitted to council by 30 June 2016	Final phase of the Avian park library completed by 30 June 2016		Unit of Measurement
0%	0	ω	0	0	0	0	0	0	0	Target	
0% N/A	0 N/A	4 62	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	Actual R	Sep-15
0%	Ь	2	0	0	0	0	0	0	0	Target	
0% N/A	1 6	ш В	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	Target Actual R	Dec-15
0%	0	2	0	0	0	0	0	0	0	Target	
2.54% B	0 N/A	0 R	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	0 N/A	Actual R	Mar-16
90%	0	3	105	80	30	109	750	щ	Д	Target	
12.24% R	0 N/A	1 R	0 R	0	30 G					Actual R	Jun-16
90%		10	105	80	30	109	750			Target	Overa for Se
% 12.24% R	1 1 6	8	0 R	0	30	0	1,162	Ч	Д	t Actual R	Overall Performance for Sep 2015 to Jun 2016

Total KPIs	KPI Extremely Well Met	KPI Well Met	KPI Met	KPI Almost Met	KPI Not Met	KPI Not Yet Measured
10	Д	0	4	Ч	4	0

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lechnical services	Ref		TL35 Achie	TL36 Com	Man	30 Ju	TL37 90%	2016	proje	tota	TL38 90%	2016	expe	capit	TL39 90% 2016	proje		total	TL40 90% 2016
services	KPI		Achieve 95% average water quality level as measured per SANS 241 criteria	Complete the Integrated Waste	Management Plan and submit to MAYCO by	30 June 2016	90% of the capital budget spent by 30 June	2016 for all water network upgrading	projects {(Actual expenditure divided by the	total approved capital budget) x 100}	90% of the capital budget spent by 30 June	2016 for all water supply projects {(Actual	y the total approved		90% of the capital budget spent by 30 June 2016 for all sewerage network upgrading	he	total approved capital budget) \times 100}	90% of the capital budget spent by 30 June 2016 for the resealing of roads in the	municipal area {(Actual expenditure divided
	Unit of Measurement		% water quality level	Plan completed and submitted to MAYCO by	30 June 2016		% capital budget spent by 30 June 2016	{(Actual expenditure divided by the total	approved capital budget) x 100}		% capital budget spent by 30 June 2016	{(Actual expenditure divided by the total	approved capital budget) \times 100}		% capital budget spent by 30 June 2016 {(Actual expenditure divided by the total	approved capital budget) x 100}		% capital budget spent by 30 June 2016 {(Actual expenditure divided by the total	approved capital budget) x 100}
		Target	95%	0			0%				0%				0%			0%	
	Sep-15	Actual	97.97%	0			0%				0%				0%			0%	
		R	<u>62</u>	N/A			N/A				N/A			All Property	N/A			N/A	
	_	Target	95%	0			%				0%				0%			0%	
	Dec-15	Actual	95%	0			0% N/A	10000			0% N/A		2000		0% N/A	100		100%	
		R	ရ	N/A			Z/A				N/A				N/A			В	
	7	Target	95%	0			0%				0%				%			0%	
	Mar-16	Actual	95%	0		CONTRACTOR OF THE PROPERTY OF	0%				0%				0%			100%	
		R	മ	O N/A			0% N/A				0% N/A				0% N/A			Φ	
		Target	95%	Ы			90%	200.57.0			90%				90%			90%	
	Jun-16	Actual	95% 96.60%	0		200000	0%				89%				0%			100%	
		R	62	R			R				0			4	ر ح			62	
Overal	for Se	Target	95%	Д			90%	10011			90%				90%			90%	The same of
Overall Performance	for Sep 2015 to Jun 2016	Actual	95% 96.60%	0			%0				89%				%			100%	
2	Jun	R	62	æ			R				0				æ			G2	

à

TL42 95% o	2016 projec total a	TL41 90% o
95% of the MIG conditional grant spent by 30 June 2016 [(Actual amount spent /Total allocation for projects)x100]	2016 for all electricity network upgrading projects {(Actual expenditure divided by the total approved capital budget) x 100}	90% of the capital budget spent by 30 June
95% of the MIG conditional grant spent by 30 % of the MIG conditional grant allocated June 2016 [(Actual amount spent /Total spent by 30 June 2016 allocation for projects)x100]	$\{({\sf Actual expenditure divided by the total approved capital budget}) imes 100\}$	% capital budget spent by 30 June 2016
0% 11.94%		0%
		0% N
В		/A
0%		0%
0% N/A		0% N/A
0%		0%
0% N/A		0% N/A
95%		90%
95% 100% G2		90% 50.35%
62		R
95%		90% 50.35%
		50
95% 100% G 2		.35%

summary of Results: Technical services	Brvices
KPI Not Yet Measured	0
KPI Not Met	4
KPI Almost Met	т
KPI Met	0
KPI Well Met	ω
KPI Extremely Well Met	0
Total KPIs	000

Summary of Results KPI Not Yet Measured 0

KPI Not Yet Measured 0

KPI Not Met 11

KPI Almost Met 2

KPI Met 15

KPI Well Met 15

KPI Well Met 12

Total KPIs 50

Report generated on 29 July 2016 at 11:42.