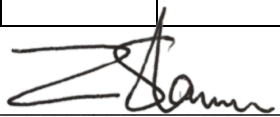


SCHEDULE OF QUESTIONS AND ANSWERS

BV887/2021 – PROVISION AND MAINTENANCE OF INTERNET AND RELATED SERVICES FOR A PERIOD ENDING 30 JUNE 2025

| NUMBER | QUESTION | ANSWER |
|--------|--|---|
| 1. | <p>Router and firewall hardware: Please kindly clarify if all hardware is for the account of the bidder and the Municipality will not be providing hardware.</p> | <p>All hardware is for the account of the bidder and the Municipality will not be providing hardware</p> |
| 2. | <p>COVID-19, hardware shortages and fibre installation times: Due to the current global chip shortages, hardware delays are completely unpredictable. Furthermore, due to the nature of fibre installations, some lines may be installed sooner than others with the possibility some taking extended periods of time for installation. These are external factors which the service provider has no control over.</p> <p>a) I would like to know how this would affect payments from the municipality and completion of tender requirements, would each item on the Tender document be taken and signed off individually for billing to take place? or would the bidder only be compensated once all items are delivered?</p> <p>b) Could the normal time for installation be included in the project implementation plan and these listed as risks?</p> | <p>a) Each item on the Tender document can be taken and signed off individually for billing to take place provided that the specific item is fully operational as per requirements of the tender.</p> <p>b) Confirmed, yes.</p> |
| 3. | <p>It appears as though requirements under "6. PRICING AND SCHEDULE" section 1.1.1 "Internet service for Production (Worcester) & Disasters Recovery (Touwsriver) sites has 3 sections, but its 2 sites. Please confirm only sections 1.1.2 and 1.1.3 need to be completed.</p> | <p>Confirmed 1.1.2 and 1.1.3 are to be billed. Section 1.1.1 is there to illustrate that the requirements listed applies to both 1.1.2 & 1.1.3</p> |
| 4. | <p>In terms of item #3 under the requirements (CRITICAL SITES), do these sites require internet connectivity or only connectivity to the Main and DR sites?</p> | <p>Only connectivity to the Main and DR sites. Internet access should be through the Prod & DR firewalls. Part of our strategy moving forward is to move some of our services to cloud for the purpose of DR & etc. We therefore need these sites to be able to reach the internet through Prod or DR sites.</p> |
| 5. | <p>Total bid price pg 26 Please kindly clarify the value to be used on page 26 under Total Bid price, is this the amount carried forward from page 78 (monthly total including VAT) or should be page 78 total multiplied by 36.</p> | <p>The total bid price as mentioned relates to MBD 1 , which has no relevance in this tender as the tender is regarded as a multiyear project.</p> <p>Hence the bidder can just indicate "N/A"</p> |



Z. SOLOMON

PROJECT MANAGER: ITM

23 February 2022

DATE